




Fortuna is a proudly veteran-owned company, dedicated to excellence in every aspect of our operations. We are honored to hold certifications from NaVOBA as a **Service-Disabled Veteran's Business Enterprise (SDVBE)** and from Disability:IN as a **Disability-Owned Business Enterprise (DOBE)**. Our commitment to supporting veterans and delivering outstanding services sets us apart.

We deliver customized teams. From individual experts to small boutique tiger teams to large-scale teams of up to 300 people in just 72 hours. Our skilled professionals are meticulously cared for, making exceptional customer service for you. Our services include managed staffing and direct placement solutions.

CORE CAPABILITIES:

-  **Rapid Deployment**
Rapidly assemble and deploy expert teams for immediate results.
-  **Quality Assurance**
We ensure that only the most experienced skilled and professionals join your team.
-  **Flexible Engagement**
Our engagement models offer flexibility to adapt to your specific requirements.

PAST PERFORMANCE:



Managing Unemployment Claim Surge Amid COVID-19

Fortuna was contracted by California's EDD to manage the surge in unemployment claims during the COVID-19 pandemic. Dedicated team and advanced call center technologies were deployed to handle the high call volume, ensuring timely claim processing and support for affected individuals. The operation successfully scaled, showcasing our ability to meet urgent staffing needs under pressure.



Staffing Solutions for California Medi-Cal Claims Processing

Fortuna supported California's Medi-Cal program by managing high-volume calls related to claims processing. Specialized team trained in Medi-Cal procedures, backed by advanced call center technologies, ensured timely support and accurate claim processing, demonstrating our capability in large-scale staffing operations.



Efficient Staffing for Nevada EBT Children's Food Assistance

The State of Nevada engaged Fortuna to assist with EBT card setup for children's food assistance programs. We deployed a dedicated team trained in EBT processes to manage high call volumes and ensure timely card issuance. The project successfully provided prompt food assistance to families, showcasing our efficiency in handling high-volume staffing needs.

THE FORTUNA DIFFERENCE

What sets Fortuna apart is our ability to rapidly deploy customized, expert teams tailored to your needs, combined with our deep, diverse expertise and client-centric approach that simplifies complex challenges.

WHY CHOOSE US:

We serve a diverse range of markets, from corporate enterprises to government contractors and businesses of any size. No matter what the business, Fortuna is here to help you **grow thru simplicity**.



Small & Large Business

Fortuna is dedicated to supporting small and large businesses by providing skilled professionals to fill gaps and address any business challenge.



Corporate Enterprise

Fortuna is focused on empowering corporate enterprises by delivering on-demand scaling and sourcing diverse talent to meet their unique goals.



Government Agency

Fortuna is committed to partnering with government agencies, helping contractors achieve their project goals by filling critical gaps.

CERTIFICATIONS:



- DVBE – CA
- HUB – NC
- VBE – OH

NAICS CODES:

- 541611
- 541690
- 541612
- 561320
- 561330
- 561311
- 561312
- 541519
- 541613
- 541512
- 541511
- 541990

DUNS NUMBERS:

- CAGE: 761D5
- NY SDVOB: 181748
- SB/DVBE: 1785679
- CMAS [IT]: 3-15-70-3174A
- ITMSA [TIER 2]: 5137002-098
- UEI: NQLLGR6JHN17